

## Results Release to MyChart

This tip sheet describes how results are released to MyChart and how to view them.

There are two ways your results are released to MyChart; automatically and manually. Depending on the type of result you are receiving will determine how it will be released.

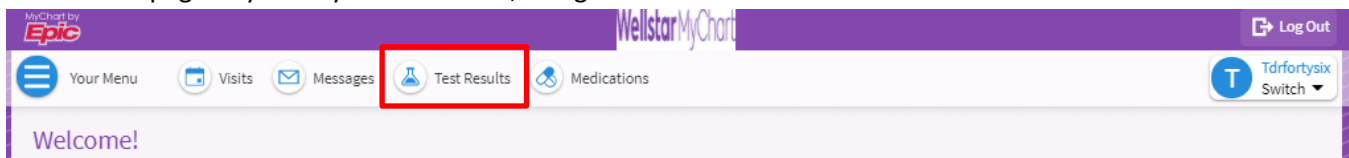
**Automatic results** are released immediately once results are marked as final. Automatic results are set to run hourly every day including holidays and weekends. This includes both inpatient and outpatient results.

**Manual results** are released manually after it has been reviewed by a provider or a clinical staff member has contacted you about your results to discuss the results. Manual results are considered sensitive and include HIV and genetic testing results.



### Try It Out

1. WellStar result release time-delayed schedule;
  - a. Pathology/Cytology – Automatically, after result is marked 'FINAL'
  - b. HIV/Genetic Testing - MANUAL
  - c. Other – Automatically, after result is marked 'FINAL'
2. From the home page of your MyChart account, navigate to '**Test Results**'.



- From the Test Results page, you can view all released results. To filter results received from the hospital, select the checkbox 'Show Hospital Results'. **Please note:** This checkbox will only display if there are any hospital results in your MyChart account. Selecting this checkbox will display hospital results only.

**Test Results**

On March 17, Wellstar will begin immediately releasing test results (excluding HIV and genetics) to your MyChart account. For more information please click [here](#)

Search this list ☒ Show Hospital Results

Test	Ordered By	Date
POTASSIUM	1, DO	Apr 21, 2020
SPIROMETRY	Keerthi Mulamalla, MD	Mar 11, 2019
SPIROMETRY	Keerthi Mulamalla, MD	Mar 4, 2019
CBC WITH DIFFERENTIAL	Physician Family Medicine, MD	Feb 27, 2019
HEMOGLOBIN A1C	Physician Family Medicine, MD	Feb 27, 2019
SPIROMETRY	Keerthi Mulamalla, MD	Jan 15, 2019
TSH	Timothy Z Brock, MD	Jul 12, 2018
MICROALBUMIN/CREAT URINE RATIO	Sheila J Smith, DO	Feb 28, 2018

- Selecting a result allows you to view its details, past results and graph the results to view changes in your health. From this page, you can also determine if the result was released automatically or manually at the bottom of the page. Different types of results display different result information (components, interpretations etc.)

**POTASSIUM - Details**

Details | Past Results | Graph of Past Results

Component Results

Component	Your Value	Standard Range
Potassium	4.8 mmol/L	3.5 - 5.2 mmol/L

Please be advised that this report contains fictitious results to be used for interface program validation. This report does not contain real patient results.

General Information

Ordered by 1, DO  
 Collected on 04/21/2020 8:36 AM from Blood (Blood)  
 Resulted on 05/01/2020 4:05 PM  
 Result Status: Edited Result - FINAL

This test result has been released by an automatic process.

**Please Note:** If you have any other questions or need further assistance, please contact our service desk. Hours are Monday through Friday, 8:30 a.m. to 5:00 p.m. You can contact the MyChart Service Desk by phone at 470-644-0419, by e-mail at [mycharthelp@wellstar.org](mailto:mycharthelp@wellstar.org), or by fax at 770-999-2306. Remember, MyChart is NOT to be used for urgent needs. For medical emergencies, dial 911.